

# AMIRAH ZULAIKHA BINTI AZHARI, IT Business Analyst

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## LINKS

[LinkedIn](#), [Portfolio](#), [Github](#)

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## PROFILE

Dynamic and results-driven professional with 5 years of experience across Business Analysis, Frontend Development, and UIUX Design. Skilled in analyzing business processes, translating requirements into functional specifications, and spearheading the development of secure, interactive web applications. Adept at deploying automated processes, reducing errors, and conducting in-depth user interviews to drive efficiency and productivity. Proficient in Agile methodologies, project management, and leading cross-functional teams to successful project implementation. Possess strong leadership, critical thinking, and problem-solving abilities, with a demonstrated track record of improving user experience and reducing cycle time. A fast learner with excellent adaptability and the ability to thrive in high-pressure, collaborative environments. Ready to leverage expertise in Business Analysis and UIUX Design to drive innovation and deliver impactful solutions.

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## EMPLOYMENT HISTORY

Jan 2023 — Present

### Business Analyst, CIMB

As a Business Analyst at CIMB, I play a key role in analyzing the organization's business processes, identifying opportunities for improvement, and translating business requirements into functional specifications. I work collaboratively with cross-functional teams to ensure successful project implementation and delivery, utilizing my analytical skills, decision-making abilities, and critical thinking. In addition, I have deployed 64 automated processes within a year, reducing errors and human intervention by 40% and saving an average of 3 hours weekly. Furthermore, I have conducted in-depth user interviews to uncover pain points, resulting in a 20% reduction in cycle time.

- Designed and deployed 64 automated processes, reducing errors and human intervention by 40%.
- Developed an Excel macro for the internal project team to increase efficiency and streamline workflows.
- Managed a team of 4 members of front-end developers, fostering a collaborative and innovative work environment.

Nov 2023 — Present

### Front End Developer (Part-Time), Arashs Teknologi Sdn Bhd

- Developed a secure, interactive web application with a modern front-end framework and an intuitive user interface using Liferay
- Developed front-end architecture that improved scalability and performance of the website
- Utilized HTML, CSS, JavaScript and React to create a dynamic, interactive user interface that improved user experience
- Developed a responsive website that is optimized for both desktop and mobile devices
- Developed unit tests to ensure code integrity and reduce the number of bugs found in production
- Utilized version control systems such as Git to manage code changes and collaborate with other developers

Jul 2020 — Jan 2023

### UIUX Designer, Arashs Teknologi Sdn Bhd (Petronas Digital Sdn Bhd)

- Led the design and development of user-centric digital products, focusing on creating intuitive and visually appealing interfaces
- Collaborated with cross-functional teams to translate user research insights into effective design solutions, ensuring alignment with business objectives
- Conducted usability testing to gather feedback and iterated on designs based on user input
- Governed the Design Language System (DLS) to maintain consistency across all digital platforms
- Utilized Figma to produce high-quality design deliverables, ensuring pixel-perfect execution and adherence to branding guidelines

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## EDUCATION

Mar 2018 — Jul 2020

Bachelor in Netcentric Computing of Computer Science,  
Universiti Teknologi MARA

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## SKILLS

Critical thinking and problem solving	Skillful	Ability to Work Under Pressure	Experienced
Leadership Skills	Expert	Communication Skills	Experienced
Time Management	Expert	Ability to Work in a Team	Expert
Leadership	Skillful	Microsoft Office	Experienced
Effective Time Management	Experienced	Project Management	Experienced
Adaptability	Expert	Agile Methodologies	Experienced
Ability to Multitask	Expert	Frontend Development	Skillful
Fast Learner	Experienced	Business Analysis	Experienced
Computer Skills	Experienced		

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## COURSES

Present

Google Project Management Specialization certificate.

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## REFERENCES

References available upon request